# FEDEX MARSH RIGHTSUM<sup>®</sup> INSURED UI 2020 UPDATES REFERENCE GUIDE

## LANDING PAGE

(After clicking the 'Registration Link' in the Registration Email)



## Setting up your RightSum® profile is as easy as 1, 2, 3



## **PASSWORD REQUIREMENTS**

(Will appear when they click on the 'Password' field and a green checkmark will appear next to each as they type and use each requirement)



## DASHBOARD ONCE LOGGED IN

- Notices Important notifications from InsurePay or Carrier
- Pending Actions Action items the insured must complete before entering payrolls
- Policies The 5 most recent policies will be listed here
- Payrolls The 5 most recent payrolls submitted will be listed here

J TRUCKING INC.						Dashboard
Notices			Pending	Actions		
lease review these important notices	S		Please complet actions may pr	e any pending a	actions as soon as possible. Outstanding entering payrolls. For more help, please click	
Date Description			here.			
			Description			
			IW683104 2/*	I/2019 Complet	e Employees Setup	
			IW683104 2/1	I/2019 Complet	e Banking Setup	
Policies						
These are your last five policies. Click on a	policy row to Enter Payrolls. For more h	elp, please click <mark>here.</mark>				
			Fundantian	Status	Carrier	
Policy Number Type	8	Effective	Expiration	otatus		
Policy Number Type	e kers Comp	Effective 2/1/2019	2/1/2020	Setup	RIGHTSUM - FEDEX	
Policy Number Type IW683104 Wor	e kers Comp	Effective 2/1/2019	2/1/2020	Setup	RIGHTSUM - FEDEX	

## **PENDING ACTIONS**

- Anything listed under this section will need to be completed prior to reporting payrolls, so this is the most important section for insureds to pay attention to.
- Pending Action emails will be sent to the insured as reminders

## PENDING ACTIONS - IMMEDIATE ACTION REQUIRED

Thank you for choosing the RIGHTSUM® – Protective Insurance pay-as-you-go premium billing program! Several steps still need to be completed before you can report payroll. Failure to complete these steps may result in cancellation of your RIGHTSUM® – Protective Insurance policy.

Business Name: GJ TRUCKING INC. Policy Number: IW683104 Effective Date: 02/01/2019 Carrier: PROTECTIVE INSURANCE COMPANY -- FEDEX

Using the userid and password you created previously, please login in to your RIGHTSUM® – Protective Insurance account. The outstanding steps will be displayed in the Pending Actions section on the Dashboard page once you login.

Click here to complete the pending actions.

Thank you. RIGHTSUM® – Protective Insurance Support

## **POLICY SPECIFIC PAGES & MENU**

- By clicking on a policy under the 'Policies' section, or when clicking on an item under the 'Pending Actions' section, the insured will be taken to the policy specific page/menu:
- Menu Selections (left hand side of the screen)
  - o Enter Payrolls
  - o View Payroll Reports
  - o Manage Employees
  - o <u>Manage Policy Settings</u>
  - o Manage Notifications
  - o <u>View Messages</u>
  - o <u>View Documents</u>
  - o View Rating Report

#### **ENTER PAYROLLS**

- Enter Payrolls, Upload Payrolls or Report Zero Payrolls
- If Zero Payrolls is selected, the insured will select from a drop-down list of reasons (Holidays, Off Season, Vacation, Other). If 'Other' is selected, the insured must type a reason.

GJ TRUCKING INC.								Ente	r Payroll 🕕
Enter Payrolls	EIN	Policy Number	Effective	Expiration	Status	Туре	Payroll	Carrier	Frequency
View Payroll Reports Manage Employees	26-1336902	IW683104	2/1/2019	2/1/2020	Active	Workers Comp	Self-Reporting	RIGHTSUM - FEDEX	Monthly
Manage Policy Settings	This page is when	e you will enter or upload payroll.	For more help, ple	ease click here.					
Manage Notifications	Upload Payroll								Define Pay Types
View Messages						Status		Check Date	Gross Pay
View Documents									
View Rating Report	Enter Payroll	Zero Payroll				LATE		2/28/2019	\$0.00
						LATE		3/31/2019	\$0.00
						LATE		4/30/2019	\$0.00
						LATE		5/31/2019	\$0.00

• Insured will enter total payroll and then complete the details for each employee based on the pay categories they selected. See '<u>Define Pay Types</u>' for pay categories that will be shown on this page.

GJ TRUCKING INC.									Enter	Payroll 🕕
Enter Payrolls	EIN	Policy Number	Effective	Expiration \$	Status	Туре	Payroll	C	Carrier	Frequency
View Payroll Reports Manage Employees	26-1336902	IW683104	2/1/2019	2/1/2020	Active	Workers Comp	Self-Reporting	RIGHTS	SUM - FEDEX	Weekly
Manage Policy Settings Manage Notifications	Choose a date 4/11/2019					Ē				
View Messages										
View Documents	Enter Total Pa \$ 0.00	ayroll Amount				Difference \$ 0.00				
View Rating Report	EMP#	FIRST NAME	LAST NAME	CLASS CODE-	STATE	SUBTOTAL	WAGE	OVERTIME	TIPS	
	OFF001	Elaine	Benes	7219-AL		\$0.00	\$ 0.00	\$ 0.00	\$ 0.00	_
	2	GEORGE	COSTANZA	7219-AL		\$0.00	\$ 0.00	\$ 0.00	\$ 0.00	_
	1	COSMO	KRAMER	7219-AL		\$0.00	\$ 0.00	\$ 0.00	\$ 0.00	
	3	UNCLE	LEO	7219-AL		\$0.00	\$ 0.00	\$ 0.00	\$ 0.00	_
	Save For Late	r Submit Cancel								

#### **VIEW PAYROLL REPORTS**

• Displays all payrolls completed to-date.

GJ TRUCKING INC.													View Pa	ayrolls 🕕
Enter Payrolls	EIN	P	olicy Number	E	Effective	Expiration	Status	Ту	rpe	Payro	oll	Carrie	r	Frequency
View Payroll Reports Manage Employees	26-1336902	IV	W683104		2/1/2019	2/1/2020	Active	Worker	s Comp	Self-Rep	orting	RIGHTSUM -	FEDEX	Monthly
Manage Policy Settings	This is a view o	of all payrol	ls received to-da	e.										
Manage Notifications	All	E	By Schedule											
View Documents	Processed Date	EMPS	Check Date	Subject Payroll	Exempt Payroll	Total Payroll	Total Premium	Released	Billed	Reference ID	Last Response	Last Response Code	Completed	Status
View Rating Report	1/6/2020	4	2/28/2019	\$0.00	\$0.00	\$0.00	\$0.00	1/6/2020						PendingACH
	1/6/2020	4	3/31/2019	\$3,000.00	\$0.00	\$3,000.00	\$219.30							PendingRelease
	4													► F

#### **MANAGE EMPLOYEES**

- Verify officers (note that if any changes to the officer(s) need to be made we advise the insured to contact Marsh.
- Add and edit employees or upload employees
- Verbiage about how to classify employees (drivers & helpers vs. clerical) is added to the 'Employees' sub-section (2<sup>nd</sup> Screenshot)
- During the initial registration, the insured will need to review and confirm all employees via the yellow button below. This button will not appear on this page after the initial review & confirmation.

GJ T	RUCKING INC.									Employee
Enter Payrolls		EIN	Policy Number	Effective	Expiration	Status	Туре	Payroll	Carrier	Frequency
View Payroll F	Reports loyees	26-1336902	IW683104	2/1/2019	2/1/2020	Setup	Workers Comp	Self-Reporting	RIGHTSUM - FEDE	X Monthly
Manage Polic	y Settings	Manage your employe	es and make sure the cor	rect state and class c	ode is assigned to eacl	h employee. For n	nore help, please click h	ere.		
Manage Notif View Message	fications	Review/Confi Click here wh	irm all employee informat ien review completed.	tion.						
View Docume	ents	Verify Employee(0	Owner/Officer(1)	Employees(0)	Subcontractors(	D)				Upload Employee Here
View Rating R	leport	Please verify that each please contact Marsh	n officer of your business i at 866-814-7515.	is listed below and th	at the appropriate state	e and class code	is assigned to each offic	cer. This is the informati	on on file with Marsh. Should	any changes need to be made,
		New Delete	Hide Unhid	ie Include	Exclude			Show All Employe	esSearch	
		Employee#	First Name	Last Name	Employee Type	Class Code	-State Hide	Min	Max Excl/l	ncl Created On
		OFF001	Elaine	Benes	Officer	7219 - AL	No	\$44,200.00	\$176,800.00 Inclu	ded 12/31/2019
									tems per page: <u>10 💌</u>	1-1of1 < >
Manage Verify	your employees and in Employee(0) O	make sure the correct	state and class code i imployees(3)	s assigned to eac subcontractors(0	h employee. For mo	ore help, please	e click here.			Upload Employee Here
Make su dispatch	re the correct state ar ed. For clerical emplo	nd class code is assign yees, the Workers Co	ned to each employee mpensation state is th	e. For drivers and ne location of the	helpers, the Worke employees office. It	rs Compensati f you have any	on state must be ba questions, please c	used on the location ontact Marsh at 866	of the station out of whic 8-814-7515.	h the employee is
New	Delete	Hide Unhide					Show All Employee	s	Search	
	Employee#	First Name	Last N	ame	Employee Type	e	Class Code-S	tate	Hide	Created On
	1	COSMO	KRAM	ER	Regular		7219 - AL		No	1/6/2020
	2	GEORGE	COSTA	ANZA	PartTime		7219 - AL		No	1/6/2020
	3	UNCLE	LEO		Seasonal		7219 - AL		No	1/6/2020
								Items per	page: <u>10 <del>-</del></u> 1	- 3 of 3 🖌 📏

2020 FedEx Marsh RightSum Insured User Interface Updates

#### **MANAGE POLICY SETTINGS**

Here the insured can update how they report payrolls (self-reporting vs. payroll provider), payroll frequency and ACH information. •

GJ TRUCKING INC.								Polic	y Setting 🕕
Enter Payrolls	EIN	Policy Number	Effective	Expiration	Status	Туре	Payroll	Carrier	Frequency
View Payroll Reports Manage Employees Manage Policy Settings	26-1336902	IW683104	2/1/2019	2/1/2020	Active	Workers Comp	Self-Reporting	RIGHTSUM - FEDEX	Weekly
Manage Notifications View Messages	Specify whether	you will enter your payrolls di Self-Reporting	rectly using this portal (S	ielf-Reporting) or if	your payroll c	ompany will report your pay	rolls on your behalf (Payroll	Provider). For more help, please clic	ck here.
View Documents View Rating Report				Use Payroll F	rovider				
2	Create your sch	edule based on how often you	want to report your payr	roll. For more help,	please click t	ere.			
	Payroll Frequen	cy: Weekly		Edit Schedul	e				
	Enter the ACH p Payment Method	ayment information for paying	your premiums.						
	Account Holder Routing Number	Name: Elaine Benes : 011175212		Edit Paymen	t Method				
	Account Numbe	r:							

## **MANAGE NOTIFICATIONS**

• Here the insured can assign different individuals (or the same) to receive specific notifications.

GJ TRUCKING INC.									Notification 💷
Enter Payrolls	EIN	Policy Number	Effective	Expiration	Status	Туре	Payroll	Carrier	Frequency
View Payroll Reports	26-1336902	IW683104	2/1/2019	2/1/2020	Active	Workers Comp	Self-Reporting	RIGHTSUM - FEDEX	Monthly
Manage Employees	This page allows you	to create new recipients and a	usian who want to receive t	he various potificatio	ons in navroll r	minders hilling notices atc.	or more help, please click here		
Manage Notifications	This page allows you	a to create new recipients and a	ssign who want to receive t	ne vanous nouncau	ons les payron i	entituders, binning houces, etc. i	or more neip, please click neit		
View Messages	Recipients	Notifications							
View Documents	Notifications								
View Rating Report	Manage who will red	ceive each type of notification.				Email	Text		Action
						LIIKA			, 600
	Bank Retur	n 🔁							+
	Elaine Benes					$\checkmark$			∕∎
	Billing								Đ
	Elaine Benes					$\checkmark$			/ 1
	Employee	Slassification A							Đ
	Employee C					,			. =
	claine belles					~			/ •
	Late Payrol	I <b>O</b>							Đ
	Elaine Benes					$\checkmark$			/ 1
	Min/Max Pro	emium Adjustment	0						Ð
	Elaine Benes					~			/ 1
	Owner Offic	er Minimum Statue	0						Đ
		Ser minimum Status	-						<i>≥</i> =
	cianie Benes					×			
	Payroll Ren	ninder							Đ
	Elaine Benes					$\checkmark$			/ 1

#### **VIEW MESSAGES**

- This will display any notifications that have been sent to the insured regarding the specific policy (emails and text messages).
- User can search by week, month, quarter or year.

GJ TRUCKING INC.								М	essages 🕕
Enter Payrolls	EIN	Policy Number	Effective	Expiration	Status	Туре	Payroll	Carrier	Frequency
View Payroll Reports Manage Employees	26-1336902	IW683104	2/1/2019	2/1/2020	Active	Workers Comp	Self-Reporting	RIGHTSUM - FEDEX	Monthly
Manage Policy Settings	This is a list of no	tifications that have been sent r	elated to this policy. Y	/ou can specify a ti	meframe for t	he notifications and search	for specific words in the no	tification subject. For more help, p	blease click here.
Manage Notifications View Messages View Documents	Week			•		Search in Messages			Search
View Rating Report	Subject			Туре			Sent		
	RIGHTSUM® -	- Protective Insurance   Active F	Policy Notification	Email			1/6/202	20 01:28 PM	
	RIGHTSUM® - Compensation	- Protective Insurance Pay-As-` Billing Program - Register Toda	You-Go Workers IV	Email			1/6/202	20 03:11 AM	

### **VIEW DOCUMENTS**

• Here the insured can view the documents signed during registration and ACH setup.

GJ TRUCKING INC.								Do	cuments 🕕
Enter Payrolls	EIN	Policy Number	Effective	Expiration	Status	Туре	Payroll	Carrier	Frequency
View Payroll Reports Manage Employees	26-1336902	IW683104	2/1/2019	2/1/2020	Active	Workers Comp	Self-Reporting	RIGHTSUM - FEDEX	Monthly
Manage Policy Settings	This page display	ys any documents which have b	een uploaded by your	carrier or provided	by you.				
Manage Notifications									
View Messages	Document					Description		Туре	Check Date
View Documents View Rating Report	PrivacyNotice	Default_IW683104_20200103_	131144.pdf			Accepted agreemen	t	Agreement	1/3/2020
	StandardInsur	edACHAgreement_IW683104_	20200106_114144.pd			Accepted agreemen	t	Agreement	1/6/2020
	StandardTerm	sofUse_IW683104_20200103_	131145.pdf			Accepted agreemen	t	Agreement	1/3/2020

#### **VIEW RATING REPORT**

• This is where the insured can view the state(s), class code(s) and net rate(s) associated with the policy.

GJ TRUCKING INC.									Rating 🕕
Enter Payrolls	EIN	Policy Number	Effective	Expiration	Status	Туре	Payroll	Carrier	Frequency
View Payroll Reports Manage Employees	26-1336902	IW683104	2/1/2019	2/1/2020	Active	Workers Comp	Self-Reporting	RIGHTSUM - FEDEX	Monthly
Manage Policy Settings	This is the rating inf	ormation for your policy as pr	ovided by your insu	rance carrier.					
Manage Notifications									
View Messages		7							
View Documents	Class Code	Class Code Descript	tion	Esti	mated Payroll	Base Rate	Base Premium	Net Rate	Net Rate Premium
View Rating Report	7219				\$0.00	7.3100	\$0.00	7.3100	\$0.00
					\$0.00		\$0.00		\$0.00
				TOTAL			\$0.00		\$0.00
								Polie	cy Totals: \$0.00

## **BILLING HISTORY**

(Header section, next to RightSum Logo)

• Here the insured can view all billing transactions. By clicking on the reference ID hyperlink, the insured can view the invoice.

RIGH+SUM	BILLIN	IG HISTORY	For Help, click here. For Additional Support, Call: (866) 951-54	169 or 🚩		🗘 💄 <sup>elaine</sup> 🖵
GJ TRUCKING INC.						Billing History
Billing History	This page lists past bi	lling invoices. The most recent invoice is at the top. The reference nu	umber is a link which will open a copy of the invoice. For more he	lp, please click here.		
	Processed Date	Reference ID	Policy Number	Successful	Amount	Status
	1/7/2020	1969472	IW683104	NO	\$219.30	PENDING
					Items per page: 10 -	1-1 of 1 < >

						9	STATEM	IENT
			REFERENC	E	196	9472		
			STATUS DA	TE:	1/7/	2020		
			POLICY #:		IW6	83104		
			CUSTOMER	<b>!:</b>	GJ T	RUCKING IN	NC.	
					6133	3 PIMENTA	AVE	
					LAKI	EWOOD, AL	90712	
			PHONE:		562-	-634-4575		
DETAIL			PHONE:		562-	-634-4575		
DETAIL	BEGIN DATE	END DATE	PHONE: CHECK DATE	PAYR	562- OLL	-634-4575 PREMIUM	DESCRIPTION	CHARGE
DETAIL POLICY IW683104	BEGIN DATE 2/1/2019	END DATE 2/28/2019	PHONE: CHECK DATE 2/28/2019	PAYR \$0.00	562- OLL	•634-4575 PREMIUM \$0.00	DESCRIPTION	CHARGE \$0.00
DETAIL POLICY IW683104 IW683104	BEGIN DATE 2/1/2019 3/1/2019	END DATE 2/28/2019 3/31/2019	PHONE: CHECK DATE 2/28/2019 3/31/2019	PAYR \$0.00 \$3,00	562- OLL 0.00	•634-4575 PREMIUM \$0.00 \$219.30	DESCRIPTION PAYGO PAYGO	CHARGE \$0.00 \$219.30
DETAIL POLICY IW683104 IW683104	BEGIN DATE 2/1/2019 3/1/2019	END DATE 2/28/2019 3/31/2019	PHONE: CHECK DATE 2/28/2019 3/31/2019 AC	PAYR \$0.00 \$3,000	562- OLL 0.00	•634-4575 PREMIUM \$0.00 \$219.30 CHARGE	DESCRIPTION PAYGO PAYGO S:	CHARGE \$0.00 \$219.30 \$0.00

## **SETTINGS PAGE**

(Gear symbol top left of page)

#### **COMPANY INFO**

- The only fields the insured can edit if they select the "Edit" button are the Contact Info Fields (Name, Email and Phone #'s).
- Note that if any other information needs to be changed, they must contact Marsh.

GJ TRUCKING INC.						Company Info ≡
Company Info	This page reflects the c	company level information given to us by your insurance	e carrier. For compa	any related changes (EIN,	name, address), please contact Marsh. For more help, please click here.	
Manage Users Define PayTypes	Company				Address	
	Name: DBA: Business Type: .	GJ TRUCKING INC. GJ TRUCKING INC. All Other	EIN: Legal Entity:	26-1336902 Other	6133 PIMENTA AVE LAREWOOD, AL 90712	
	Contact Name: Email:	Elaine Benes LTAYLOR@PROTECTIVEINSURANCE COM	Phone: (562 Mobile:	) 634-4575		
	Edit					

#### MANAGE USERS

GJ TRUCKING INC.								Manage Us	ers 뫒
Company Info Manage Users	This page is where you Add New	u manage the users wh	no are to be allowed to l	og in to your policyhold	ler portal. On this page, you can add new users, edit or delete existing	g users or lock/unlock use	rids. For more he	lp, please click he	re.
Define PayTypes	Login Name	User Type	First Name	Last Name	Email	Locked Out	Last Login	Created On	Action
	elaine	Admin	Elaine	Benes	LTAYLOR@PROTECTIVEINSURANCE.COM	No	1/9/2020	1/3/2020	

GJ TRUCKING INC.				Define PayTypes ≡
Company Info	This page allows you to customize/select the pay types applicable to your business	s. The pay types you select will be available when you enter payro	oll. For more help, please click here.	
Manage Users	Annuity Plan	Add 🕨	Overtime	
Domine i dy typeo	Bonus	∢ Remove	Tips	
	Commission		Wages	
	Contribution Retirement			
	Davis Bacon			
	Employee Discount			
	Employee Savings			

Annuity Plan	Gift Equitant	Section 125
Bonus	Holiday	Severance
Commission	Housing	Shift Differential
Contribution Retirement	Incentive Plan	Sick
Davis Bacon	Jury Duty	Sick TPA
Employee Discount	Meal Overtime	Stock Purchase
Employee Savings	Meal Regular	Third Party Trust
Employer Cafeteria	Military Pay	Tool Allowance
Employer Compensation	Pension	Travel Time
Expense Business	Piecework	Uniform Reimburse
Expense Non-Business	Profit Sharing	Vacation
Fringe Benefit	Salary Reduction	